



Digital Transformation

Brian Gilmore
IoT Advocacy and Evangelism
Splunk

Forward-Looking Statements

During the course of this presentation, we may make forward-looking statements regarding future events or the expected performance of the company. We caution you that such statements reflect our current expectations and estimates based on factors currently known to us and that actual events or results could differ materially. For important factors that may cause actual results to differ from those contained in our forward-looking statements, please review our filings with the SEC.

The forward-looking statements made in this presentation are being made as of the time and date of its live presentation. If reviewed after its live presentation, this presentation may not contain current or accurate information. We do not assume any obligation to update any forward-looking statements we may make. In addition, any information about our roadmap outlines our general product direction and is subject to change at any time without notice. It is for informational purposes only and shall not be incorporated into any contract or other commitment. Splunk undertakes no obligation either to develop the features or functionality described or to include any such feature or functionality in a future release.

Splunk, Splunk>, Listen to Your Data, The Engine for Machine Data, Splunk Cloud, Splunk Light and SPL are trademarks and registered trademarks of Splunk Inc. in the United States and other countries. All other brand names, product names, or trademarks belong to their respective owners. © 2017 Splunk Inc. All rights reserved.



For most, the digital business transformation is well underway



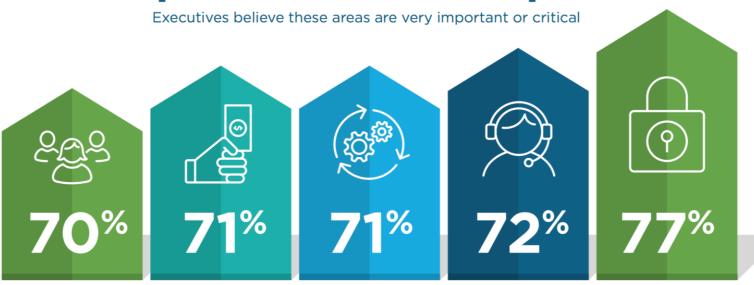
of executives feel they are moving with the masses in their progress with the digital business transformation.



Digital Business Transformation means adapting the organization to go "digital first" by revising and redefining business processes, organizational structures, and employee, customer and partner engagement by leveraging such technology as big data and analytics, mobile, social, cloud or IoT.



Top Drivers For Adoption



Enhancing customer experience

Deriving actionable insights from your data

Reducing cost through automation & improved efficiency Improving customer acquisition & retention

Improving security or minimizing risk



So how do you stand out?

Tap into the power of your machine data.

Organizations that are more advanced in their digital journey are more likely to recognize the value of machine-generated data.

53%

of organizations that are making department level changes believe machine data will have the potential to provide business value.

5.17.14.100 [07/Jan 18:10:56:147] "POS zilla/4.0 (compatible: MSIE 6.0: Windo



1)" 843 74.125.19.106 [07/Jan 18:10:51



of executives rate the ability to derive real-time insights and business value from machine data as critical or very important for their organization.

UT 5.1; S' ercup-shop 1.1.4322)" " 200 1901 SV1)" 393 tercup-sho 33.4 (KHTM D=SD75L3FF

up-snopp 8] "GET la/4.0 (c 2&JSESSI /4.0 (col F1 HTTP Mac OS: T /cart. om/cart. 10:54:16 temId=ES: 54:145] rt.do?ac 1] "GET &itemId=



Get more from your data

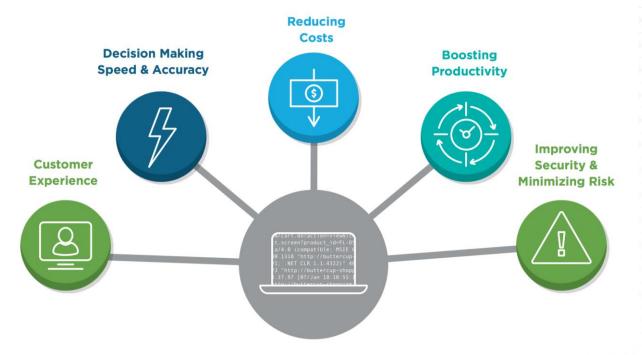
Executives anticipate many business benefits as they gain critical insights from their machine data.



of respondents believe enhancing customer experience will be the top benefit from turning machine data into valuable insight.



Executives expect machine data to add value to their business







What is Machine Data?



Application data

Mobile app and website data

People use mobile apps nearly 3 hours per day*

IT infrastructure data

Network servers, cloud services
Average cost of downtime for a datacenter is \$300,000 per hour.*

Security data

Firewall data, endpoint data

Cybercrime will cost the world in excess of \$6 trillion annually by 2021*

Customer-generated data

Social media data, support call logs
There are 2.8 billion social media users worldwide*

Internet of things data

Temperature control, speed instruments 8.4 Billion Connected "Things" Will Be in Use in 2017*

Splunk slisten to your data

Use machine data to meet customer expectations.



Why is this so hard?





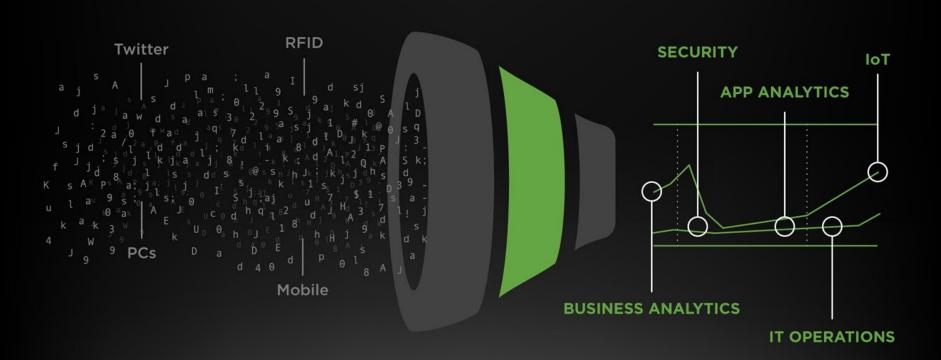


Machine data is messy and unpredictable

Requires massive scale

You don't always know which questions to ask

Turning machine data into answers



Finding Answers You Need to Take Action

IT Operations Application Performance Analytics

Security and Compliance

Business Analytics Internet of Things

How do I predict service-level degradation before it occurs? Is my poor app performance due to code-level errors or infrastructure? How can I speed up security investigations and reduce the impact of insider threats?

Do my marketing campaigns drive more orders through the website or mobile app?

How can I improve passenger flow and customer experience?























Machine Data from Smart Buildings

Sources



02/26/2017T10:24:17GMT assetID="AHU-04-17" airFlowCFM="2750" staticPressureInH20="3.85" fanSpeedPct="100" intakeDamperPct="100" supplyAirTempF="58.8" returnAirTempF="79.2"



"AHU-04-17", "Supply Air Filter, "Aprilaire 410 Replacement Media", "Replace Media", "03/31/2017", "12/31/16", "replaced 6' media, cracked frame", "25663", "complete"

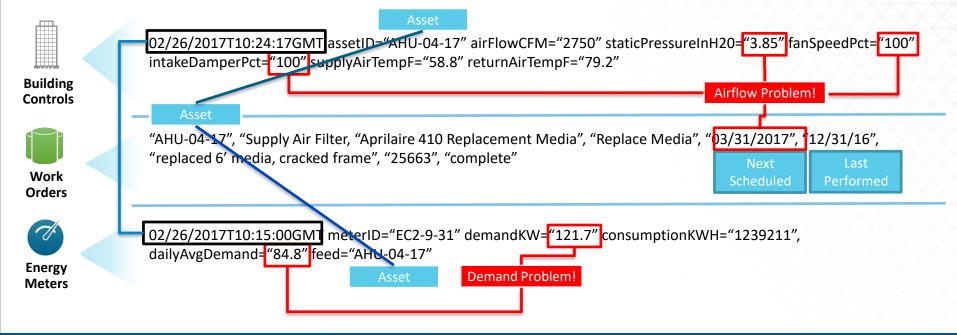


02/26/2017T10:24:17GMT meterID="EC2-9-31" demandKW="121.7" consumptionKWH="1239211", dailyAvgDemand="84.8"



Correlation Creates Insight

Sources





Tell Us What You Think!

https://ponypoll.com/ns18splunktrans



in	Login with LinkedIn								
up-shopping.com/ca	NS18-Splunk-Sec	1			sple	unk>Pony	/Poll ≣		
GUESTION 1 How would you rate this session?									
	Quality of content	☆	☆	☆	☆	☆			
	Relevance to my business	☆	☆	☆	☆	☆			
	Speaker's presentation skills	☆	☆	☆	☆	☆			
	Splunk Values: innovation, passion, disruption, openness, fun	☆	☆	☆	☆	☆			
	1 of 3						Next >		

Keep in Touch!

Email: bgilmore@splunk.com

LinkedIn: Linkedin.com/in/industrialdata

Twitter: @BrianMGilmore

Web: www.splunk.com/iot





Thank You!

